

## Federal Office of Public Health FOPH Common notification authority for chemicals

Password forgotten		
1	Open the RPC.	Link RPC: www.rpc.admin.ch
2	Go to the arrow at the top right.	•
3	Select the login method «CH Login».	CH-LOGIN (eGovernment)  CH-LOGIN eGovernment
4	Go to «Forgot password».	CH-LOGIN - Login  Email  I  Password  Forgot password  Cancel  Login
5	Enter your e-mail address (the one you used for the account)	CH-LOGIN - Password reset  Please enter your email address and click "Continue" to reset your password.  Cancel
6	Enter the confirmation code that has been sent to the e-mail address.	CH-LOGIN - Password reset  A confirmation code has been sent to the following email address: makalinyy@gmail.com  Request new code  Back  Continue
7	Answer «the security questions».  If you do not remember them, contact the FOITT	Contact details from the federal Office of Information Technology, Systems and Telecommunication (FOITT):  • E-Mail: <a href="mailto:servicedesk@bit.admin.ch">servicedesk@bit.admin.ch</a> • Telephone: +41 58 465 88 88
8	Enter the code that was sent to you via SMS.	CH-LOGIN - Enter confirmation code  i Enter the confirmation code (mTAN) we sent you via SMS    Cancel Request new code Continue
9	Here you can reset your password.	CH-LOGIN - Password reset  New password  Confirm password  Cancel Continue
10	You can login again as usual.	Link RPC: www.rpc.admin.ch