

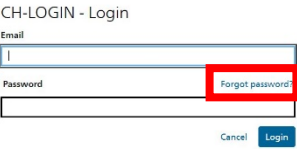

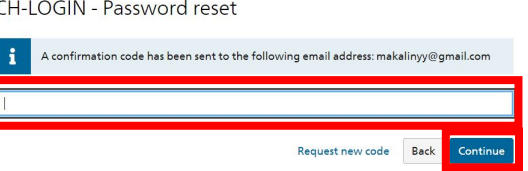
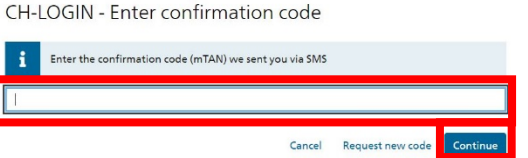
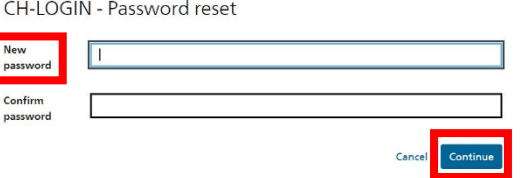




Password forgotten		
1	Open the RPC.	Link RPC: www.rpc.admin.ch
2	Go to the arrow at the top right.	
3	Select the login method «CH Login».	
4	Go to «Forgot password».	
5	Enter your e-mail address <i>(the one you used for the account)</i>	
6	Enter the confirmation code that has been sent to the e-mail address.	
7	Answer «the security questions». <i>If you do not remember them, contact the FOITT</i>	<p>Contact details from the federal Office of Information Technology, Systems and Telecommunication (FOITT):</p> <ul style="list-style-type: none"> • E-Mail: servicedesk@bit.admin.ch • Telephone: +41 58 465 88 88
8	Enter the code that was sent to you via SMS.	
9	Here you can reset your password.	
10	You can login again as usual.	Link RPC: www.rpc.admin.ch